



## Code of Ethics

To perform all professional duties in accordance with the highest moral principles and never be guilty of conduct that will bring reproach upon the company or its clients.

To perform all professional duties in accordance with the Company Quality Policy.

To respect the privacy of clients and their lawful confidences.

To ensure our services are adequately secure to protect the privacy and guard against disclosure of private information.

To ensure that all employees and other persons paid by the company adhere to this Code of Practice and accept responsibility for their actions.

To conduct all investigations within the bounds of legality, morality and professional ethics.

To respect the best interest of our clients by maintaining the highest of professional ethics.

To respect the best interest of our clients by maintaining the highest standards of proficiency. We will report to our clients all the facts ascertained whether they be advantageous or detrimental, and nothing will be withheld from clients save by dictates of the law.

To indemnify the client against them as a result of their acting upon information supplied by Credit Collections Group Limited which subsequently proves to be incorrect.